

Job description for Level III tech

- Must have valid Colorado drivers license
- Must have a clean background, clean MVR
- Must be able to troubleshoot and properly diagnose all residential systems and commercial systems up to 60 tons
- Must be able to properly troubleshoot Hydronics, Heat Pumps, Ductless Mini Splits and other unusual HVAC systems
- Must be able to properly convey repairs to customer utilizing up-front pricing and follow proper procedures for acquiring new ESA customers and give customer options for best results
- Must be willing to place customer first, understanding that they are why we are in business
- Must have excellent people skills, able to get along with customers and fellow employees
- Must be able to display leadership skills, being a role model for other more inexperienced techs
- Must show excellent organizational skills being able to properly stock and maintain company provided vehicle
- Must be able to work long hours when needed and be involved in on-call rotation
- Must be able to be "go-to guy" for Service Manager and display ability to perform management duties
- Must be willing to devote extra time for training (in-house and out)
- Must be willing to advance to full management role, creating his/her ability to perform top tech role and be able to manage others

The ideal candidate must be able to prove past experience and will be asked to display certain qualifications both technical and non technical. Inner office experience and computer skills is huge plus, NATE is not required but is also a plus.